

PRODUCT RETIREMENT NOTICE

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Honeywell Announces Planned End of Build for PD41 and PD42 Industrial Commercial Printers

This is the first End of Build Announcement for PD41 and PD42 Industrial Commercial Printers.

Second announcement is scheduled for October 15th 2016.

Final End of Build announcement is scheduled for April 15th 2017. Limited quantities of PD42G SKUs for Department of Defense and Federal Government in general may still be available after the last announcement depending on availability of the parts.

Recommended Migration and Migration Tools

For most applications, the direct replacement for the PD42 and PD41 is the full size **PD43** printer. For operations and IT leaders who are called upon to consistently reduce operating costs while improving efficiencies (do more with less), the PD43 is a light industrial barcode label printer incorporating the endurance and reliability of our PM Series industrial printers within a more compact and affordable package. Unlike competing products that force a choice between price and performance, the PD43 features the capability to scale with growing operations—at an accessible price point.

For applications that require internal liner rewinder and ribbon capacity of up to 450m (1476 ft), the direct replacement is M Class Mark II. The M-Class is a compact, industrial-strength printer that offers outstanding value with a broad range of features. The modular design of the M-Class makes maintenance and part replacement easy, and the flexible design allows for a variety of options to be upgraded in the field.

Contact

Honeywell Sensing and Productivity Solutions is committed to providing you with a superior level of customer service. Please contact your Honeywell representative for additional information regarding this communication.

For the additional details including Manuals, Downloads, Sales Resources please visit the PD43 and M Class Mark II product pages.

Regions Affected

- Asia Pacific
- Europe
- Middle East, Turkey, Africa (META)
- Latin America (LATAM)
- North America (NA)

Best Practices - Preparing for Service Retirement

- **Plan** – Proactively plan a technology refresh. The earlier you plan, the easier it is to protect your current assets, budget for the future and adopt new technology.
- **Protect** – Purchase a service contract that will protect your mission critical assets and your bottom line by providing predictable repair costs, preventative maintenance and updates to software and firmware.
- **Extend** – Extend your current contract and manage your assets to the end of their useful life.

Service Section

Full comprehensive contracts are no longer eligible for renewal and have been replaced with limited comprehensive coverage. For more information on limited comprehensive contracts, view the [Honeywell Repair Services Brochure](#), or contact your local Honeywell S&PS representative.

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Service Timeline

Announcement	Timeline	Date
Last Day One Contract	Honeywell will not accept Day1 Full Comprehensive Contracts after this date	7/31/2017
Last 5 Year Contract	Honeywell will not accept 5 year contract orders after this date	Immediate
Last Service Renewal	Honeywell will not accept service contract orders after this date	12/31/2019
Last Contract Service	Honeywell will not service product under contract after this date	12/31/2020
Last Software Update	Honeywell will not provide any additional update to its voice or software products after this date	4/15/2017
End of Hardware Service	Honeywell will not offer service product under contract, sell spare parts, or provide rentals or hardware maintenance after this date	12/31/2020
End of Software and Technical Support	Honeywell will not offer technical support after this date.	12/31/2022

Service Commitment

Honeywell will provide technical support, software updates and hardware maintenance to the best of its ability on discontinued hardware and software products throughout the life of existing warranties and service contracts. Ability to service and support units may be disrupted due to component obsolescence beyond Honeywell's control.

For More Information...

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For more information: www.honeywellaidc.com

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